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APPLICATION NO. FILING DATE FIRST NAMED INVENTOR ATTORNEY DOCKET NO. 09/484,691 01/18/2000 Hashem Mohammad Ebrahimi 1565.035US1 9980 21186 12/08/2010 EXAMINER SCHWEGMAN, LUNDBERG & WOESSNER, P.A. P.O. BOX 2938 COLIN, CARL G MINNEAPOLIS, MN 55402 ART UNIT PAPER NUMBER 2493

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NOTIFICATION DATE

## Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

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## Application No. Applicant(s) 09/484,691 EBRAHIMI ET AL. Office Action Summary Examiner Art Unit CARL COLIN 2493 -- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --Period for Reply A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS. WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION. Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication. If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication. Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b). Status 1) Responsive to communication(s) filed on 18 October 2010. 2a) This action is FINAL. 2b) This action is non-final. 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213. Disposition of Claims 4) Claim(s) 1-22 is/are pending in the application. 4a) Of the above claim(s) is/are withdrawn from consideration. 5) Claim(s) \_\_\_\_\_ is/are allowed. 6) Claim(s) 1-22 is/are rejected. 7) Claim(s) \_\_\_\_\_ is/are objected to. 8) Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement. Application Papers 9) The specification is objected to by the Examiner. 10) The drawing(s) filed on is/are; a) accepted or b) objected to by the Examiner. Applicant may not request that any objection to the drawing(s) be held in abevance. See 37 CFR 1.85(a). Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d). 11) The oath or declaration is objected to by the Examiner, Note the attached Office Action or form PTO-152. Priority under 35 U.S.C. § 119 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) ☐ All b) ☐ Some \* c) ☐ None of: Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). \* See the attached detailed Office action for a list of the certified copies not received. Attachment(s) 1) Notice of References Cited (PTO-892) 4) Interview Summary (PTO-413) Paper No(s)/Mail Date. \_\_\_\_

Paper No(s)/Mail Date

Notice of Draftsperson's Patent Drawing Review (PTO-948)

Information Disclosure Statement(s) (PTO/SB/08)

5) Notice of Informal Patent Application

6) Other:

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### DETAILED ACTION

#### Continued Examination Under 37 CFR 1.114

 A request for continued examination under 37 CFR 1.114, including the fee set forth in 37 CFR 1.17(e), was filed in this application after final rejection. Since this application is eligible for continued examination under 37 CFR 1.114, and the fee set forth in 37 CFR 1.17(e) has been timely paid, the finality of the previous Office action has been withdrawn pursuant to 37 CFR 1.114. Applicant's submission filed on 10/18/2010 has been entered.

### Response to Arguments

- In communications filed on 9/30/2010, applicant amends claims 1 and 14. The following claims 1-22 are presented for examination.
- 2. Applicant's arguments, pages 7-10, filed on 9/30/2010, with respect to the rejection of claims 1-22 have been fully considered, but they are not persuasive as amended. Applicant argues that the prior art does not disclose managing cookies at the transparent proxy, the transparent proxy acting as intermediary between the client and the origin server where different client cookies and origin server cookies are expected to be present by the client and the origin server and client cookies presented to the origin server appear to the origin server to originate from the client when in fact the client cookies presented to the origin server originate from the transparent proxy. Examiner respectfully disagrees as Mohan et al discloses an intermediary between the client and the server for managing cookie communications and forwarding client cookies to the origin server, the client cookies appear to the origin server as they originate from

the client when in fact they originate from the transparent proxy. Therefore, the claims are rejected in view of Mohan et al.

#### Claim Rejections - 35 USC § 103

- The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all
  obviousness rejections set forth in this Office action:
- (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

Claims 1-3, 7-17, and 20-22 are rejected under 35 U.S.C. 103(a) as being unpatentable over US Patent 6,401,125 to Makarios et al in view of US Patent 6,003,084 to Green et al in view of US Patent 6,985,953 to Sandhu et al in view of US Patent 6,505,230 to Mohan et al.

As per claim 1, Makarios et al substantially teaches a method for brokering state information exchanged between computers using at least one protocol above a transport layer, the method comprising the steps of receiving at a proxy a request from a client requesting a resource of an origin server wherein the transparent proxy is unknown to the client (column 4, lines 53-56) the proxy disclosed meets the recitation of transparent proxy as the proxy is

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unknown to the client as the client sends the URL directly to a server. Makarios et al discloses redirecting the client request from the proxy to a policy module (a signup web page with an address) that meets the recitation of policy module with identifier of claim 14 (column 4, lines 51-53 and column 5, lines 10-15); obtaining enforcement data provided by the policy module (column 5, lines 15-27 and column 3, lines 1-10); a proxy cookie is generated in response to login information of the user and transmitting to the user to use as an authentication for further interactions with the proxy that meets the recitation of generating at the transparent proxy a policy state token in response to the policy enforcement data (column 5, lines 19-51); and transmitting the policy state token from the proxy to the client wherein the policy state token is used as an authentication of the client to the transparent proxy for subsequent interactions between the client and the transparent proxy (see column 5, lines 19-23). Makarios et al discloses and the policy state token is represented as a transparent proxy cookie that maintains a relationship among the client, transparent proxy, and the origin server (see column 5, lines 14-23); the transparent proxy cookie includes an indication to the transparent proxy that the client has been authorized by the policy module to use the transparent proxy to access the resource of the origin server (see column 5, lines 14-35). Although Makarios et al discloses the claimed method steps of claim 1. Makarios et al does not provide enough details on the architecture implemented in the invention. Green et al in an analogous art teaches a memory configured at least in part by a transparent proxy process, a processor for running the transparent proxy process, (see figure 1) at least one link for networked communication between the transparent proxy process, on the one hand, and a client computer and an origin server, on the other hand, for example (see figures 2 and 3); Green et al further teaches a secure transparent proxy is unknown

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to the client, the transparent proxy is transparent to both a client and a server (column 9, lines 5-12) and transmitting packets in accordance with a defined security policy (column 5, lines 25-30) having a security module to verify whether to grant or deny access to proxy services (column 7, line 48 through column 8, line 25 and column 9, line 12-67). Green et al discloses a transparent proxy comprising a connection manager and a security manager that meets the recitation of policy module residing within the same environment with the transparent proxy (see figure 3b and column 5, lines 34-40). In one embodiment, the proxy comprises a connection manager and a security manager that meets the recitation of policy module residing within the same environment with the transparent proxy (see figure 3b and column 5, lines 34-40), the proxy incorporates features of both application gateways and proxies to better serve client or the server depending on which side caused the firewall action to be triggered; and further discloses several advantages of the invention associated with the transparent proxy (column 5, lines 55 through column 6, line 20). Green et al discloses wherein policy enforcement data is received from the policy module because as the client transfers data request to the proxy, requesting information from a server, the proxy comprises modules and components wherein a connection manager operates with a security monitor which monitors the data from the client for conformance with predefined conditions and provides control information to the connection manager of the proxy which in turns controls the relay and directs it whether to establish connections to the server (see column 8, lines 14-25). In another embodiment, the proxy uses a filter component that also meets the recitation of policy module, and the filter component processes the policy enforcement data and returns status to the communication component of the proxy, based on the status, the proxy communicates accordingly to the server (see column 10, lines 28-47). Therefore, it would

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have been obvious to one of ordinary skilled in the art at the time the invention was made to modify the invention of **Makarios et al** to implement some of the features of the inventive concept of **Green et al**, which provides a transparent proxy comprising security modules with more security and more versatility as taught by **Green et al**. One skilled in the art would have been motivated to do so because the transparent proxy disclosed by **Green et al** is transparent to both the client and the server, incorporating features of both application gateways and proxies, easy to configure, (see column 5, line 55 through column 6, line 20), it also provides more security and more versatility where additional filtering may be performed as desired, and it is associated with policy module that allows the proxy to use any defined protocols in accordance to defined security policy and provides transparency wherein no devices need to change any configuration information (column 9, lines 11-60).

Makarios et al does not explicitly disclose the indication represented as a key whose checksum is verified by the transparent proxy. Sandhu et al in an analogous art discloses the transparent proxy cookie includes an indication to the transparent proxy that the client has been authorized by a policy module to use the transparent proxy to access the resource of the origin server, (see column 7, lines 21-22 disclosing using a proxy server to reach the Bob (the origin server)); Sandhu et al further discloses the indication represented as a key whose checksum is verified by the transparent proxy (see column 9, line 40 through column 10, line 27; column 10, line 60 through column 11, line 7 disclosing verification server verifying the indication in the cookie represented as a key whose checksum is verified). Therefore, it would have been obvious to one of ordinary skilled in the art at the time the invention was made to modify the invention of Makarios et al to include an indication in the cookie, the indication represented as a key whose

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checksum is verified by the transparent proxy as taught by Sandhu et al because it would provide integrity to cookies ensuring a more secure transaction.

The combined references disclose a transparent proxy acting as an intermediary between the client and server transparently but are silent about the transparent proxy managing cookies. Mohan et al in an analogous art discloses an independent intermediary mechanism located on a server that mediates information exchanged between a client and a server (see column 3, lines 35-39 and lines 62-63) that meets the recitation of a transparent proxy, independent intermediary mechanism on the server includes a Cookie Manager for managing any cookies from and being sent to the destination server (see column 5, lines 3-7), Mohan et al discloses the intermediary server forwarding client cookies to the origin server, the client cookies appear to the origin server as they originate from the client when in fact they originate from the transparent proxy (see column 7, lines 10-23) that meets the recitation of managing cookies at the transparent proxy, the transparent proxy acting as intermediary between the client and the origin server where different client cookies and origin server cookies are expected to be present by the client and the origin server and client cookies presented to the origin server appear to the origin server to originate from the client when in fact the client cookies presented to the origin server originate from the transparent proxy. Therefore, it would have been obvious to one of ordinary skilled in the art at the time the invention was made to modify the invention of Makarios et al to manage cookies at the transparent proxy and make the client cookies appear to the origin server as they originate from the client when in fact they originate from the transparent proxy as taught by Mohan et al because it would allow the cookies to be available no matter from what web client device or client browser the user accesses the site (see column 7, lines 10-23).

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As per claim 14-17, Makarios et al substantially teaches a transparent proxy server comprising: memory configured at least in part by a transparent proxy process, a processor for running the transparent proxy process, (see figure 1 and column 4, lines 29-34) at least one link for networked communication between the transparent proxy process, on the one hand, and a client computer and an origin server, on the other hand (see fig.1)

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wherein the client computer directs a request for a resource to an origin server and the request is intercepted by the transparent proxy process which is unknown to the client (column 4, lines 53-56) the proxy disclosed meets the recitation of transparent proxy as the proxy is unknown to the client as the client sends the URL directly to a server. Makarios et al discloses redirecting the client request from the proxy to a policy module (a signup web page with an address) that meets the recitation of policy module with identifier which identifies a policy module that grants or denies authorization of proxy services to the client computer; Makarios et al discloses obtaining enforcement data provided by the policy module (column 5, lines 15-27 and column 3, lines 1-10); a proxy cookie is generated in response to login information of the user and transmitting to the user to use as an authentication for further interactions with the proxy in response to the policy enforcement data (column 5, lines 19-51) that meets the recitation of by acquiring policy enforcement data and attempting to authenticate the client computer to the transparent proxy process in response to the policy enforcement data (column 4, lines 51-53 and column 5, lines 10-15); and transmitting the policy state token from the proxy to the client wherein the policy module authenticates the client computer to the transparent proxy process for subsequent interactions between the client and the transparent proxy process (see column 5.

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lines 9-23). Makarios et al discloses and the transparent proxy creates a transparent proxy cookie for the relationship among the client, transparent proxy, and the origin server and the transparent proxy managed the transparent proxy cookie on the client (see column 5, lines 14-23, note that the system is a computer program running on the transparent proxy (col.4, ll. 30-33)); the transparent proxy cookie includes an indication to the transparent proxy that the client has been authorized by the policy module to use the transparent proxy to access the resource of the origin server (see column 5, lines 14-35).

Although Makarios et al discloses the claimed server of claim 14, Makarios et al does not provide enough details on the architecture implemented in the invention. Green et al in an analogous art teaches a memory configured at least in part by a transparent proxy process, a processor for running the transparent proxy process, (see figure 1) at least one link for networked communication between the transparent proxy process, on the one hand, and a client computer and an origin server, on the other hand, for example (see figures 2 and 3); Green et al further teaches a secure transparent proxy is unknown to the client, the transparent proxy is transparent to both a client and a server (column 9, lines 5-12) and transmitting packets in accordance with a defined security policy (column 5, lines 25-30) having a security module to verify whether to grant or deny access to proxy services (column 7, line 48 through column 8, line 25 and column 9, line 12-67). Green et al discloses a transparent proxy comprising a connection manager and a security manager that meets the recitation of policy module processes within a same environment as the transparent process (see figure 3b and column 5, lines 34-40). In one embodiment, the proxy comprises a connection manager and a security manager that meets the recitation of policy module residing within the same environment with the transparent

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proxy process (see figure 3b and column 5, lines 34-40), the proxy incorporates features of both application gateways and proxies to better serve client or the server depending on which side caused the firewall action to be triggered; and further discloses several advantages of the invention associated with the transparent proxy (column 5, lines 55 through column 6, line 20). Green et al discloses a policy module that grants or denies authorization of proxy services to the client computer by acquiring policy enforcement data because as the client transfers data request to the proxy, requesting information from a server, the proxy comprises modules and components wherein a connection manager operates with a security monitor which monitors the data from the client for conformance with predefined conditions and provides control information to the connection manager of the proxy which in turns controls the relay and directs it whether to establish connections to the server (see column 8, lines 14-25). In another embodiment, the proxy uses a filter component that also meets the recitation of policy module. and the filter component processes the policy enforcement data and returns status to the communication component of the proxy, based on the status, the proxy communicates accordingly to the server (see column 10, lines 28-47). Therefore, it would have been obvious to one of ordinary skilled in the art at the time the invention was made to modify the invention of Makarios et al to implement some of the features of the inventive concept of Green et al, which provides a transparent proxy comprising security modules with more security and more versatility as taught by Green et al. One skilled in the art would have been motivated to do so because the transparent proxy disclosed by Green et al is transparent to both the client and the server, incorporating features of both application gateways and proxies, easy to configure, (see column 5, line 55 through column 6, line 20), it also provides more security and more versatility

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where additional filtering may be performed as desired, and it is associated with policy module that allows the proxy to use any defined protocols in accordance to defined security policy and provides transparency wherein no devices need to change any configuration information (column 9, lines 11-60).

Makarios et al does not explicitly disclose the indication represented as a key whose checksum is verified by the transparent proxy. Sandhu et al in an analogous art discloses the transparent proxy cookie includes an indication to the transparent proxy that the client has been authorized by a policy module to use the transparent proxy to access the resource of the origin server, (see column 7, lines 21-22 disclosing using a proxy server to reach the Bob (the origin server)); Sandhu et al further discloses the indication represented as a key whose checksum is verified by the transparent proxy (see column 9, line 40 through column 10, line 27; column 10, line 60 through column 11, line 7 disclosing verification server verifying the indication in the cookie represented as a key whose checksum is verified). Therefore, it would have been obvious to one of ordinary skilled in the art at the time the invention was made to modify the invention of Makarios et al to include an indication in the cookie, the indication represented as a key whose checksum is verified by the transparent proxy as taught by Sandhu et al because it would provide integrity to cookies ensuring a more secure transaction.

The combined references disclose a transparent proxy acting as an intermediary between the client and server transparently but are silent about the transparent proxy managing cookies.

Mohan et al in an analogous art discloses an independent intermediary mechanism located on a server that mediates information exchanged between a client and a server (see column 3, lines 35-39 and lines 62-63) that meets the recitation of a transparent proxy, independent intermediary

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mechanism on the server includes a Cookie Manager for managing any cookies from and being sent to the destination server (see column 5, lines 3-7), Mohan et al discloses the intermediary server forwarding client cookies to the origin server, the client cookies appear to the origin server as they originate from the client when in fact they originate from the transparent proxy (see column 7, lines 10-23) that meets the recitation of managing cookies at the transparent proxy, the transparent proxy acting as intermediary between the client and the origin server where different client cookies and origin server cookies are expected to be present by the client and the origin server and client cookies presented to the origin server appear to the origin server to originate from the client when in fact the client cookies presented to the origin server originate from the transparent proxy. Therefore, it would have been obvious to one of ordinary skilled in the art at the time the invention was made to modify the invention of Makarios et al to manage cookies at the transparent proxy and make the client cookies appear to the origin server as they originate from the client when in fact they originate from the transparent proxy as taught by Mohan et al because it would allow the cookies to be available no matter from what web client device or client browser the user accesses the site (see column 7, lines 10-23).

As per claims 2-3, Makarios et al discloses the limitation of receiving at the proxy a renewed request for the origin server resource, the renewed request containing the policy state token, wherein the renewed request contains the policy state token in the transparent proxy cookie in a header sent from the client to the proxy, for example (column 5, lines 25-32).

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As per claims 7-8, Makarios et al teaches the limitation of wherein HTTP or HTTPS is a protocol used during at least one of the receiving and transmitting steps (column 3, lines 30-67).

As per claim 10, the combination of Makarios et al and Green et al teaches directory access protocol for authentication of client that meets the recitation of utilizing LDAP as a software to provide authentication information about the client and the transparent policy enforcement data obtained by the transparent proxy depends on the authentication thus provided (Green et al, column 9, lines 12-47). Therefore, claim 10 is rejected on the same rationale as the rejection of claim 1.

Claims 9 and 11 are similar to the rejected claim 10 except for utilizing Novell

Directory Services and SSL software respectively instead of LDAP. Green et al discloses other
directory service protocols and any protocols used in X400's X500's. Therefore using NDS or

SSL would have been obvious to one skilled in the art, as these protocols are well known.

Therefore, claims 9 and 11 are rejected on the same rationale as the rejection of claim 1.

As per claim 12, Makarios et al. teaches the limitation of wherein the obtaining step extracts policy enforcement data from a redirection address field (see column 3, lines 1-10).

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As per claim 13, Makarios et al. teaches the limitation of wherein the transmitting step transmits the policy state token in the transparent proxy cookie in a header sent from the proxy to the client (column 10-32).

As per claims 20-22, claim 20 adds another proxy with similar limitations as the rejected claim 14. To one with ordinary skilled in the art, the network can comprise of any number of clients and servers and adding more than one proxy to share some of the functions would have been a design choice and obvious to one skilled in the art because assigning proxies to handle specific functions or protocols is well known in the art.

4. Claims 4, 6, 18, and 19 are rejected under 35 U.S.C. 103(a) as being unpatentable over US Patent 6,401,125 to Makarios et al in view of US Patent 6,003,084 to Green et al in view of US Patent 6,985,953 to Sandhu et al in view of US Patent 6,505,230 to Mohan et al as applied to claims 1-3 above and further in view of US Patent Publication US 2002/0007317 to Callaghan et al.

As per claim 4, Makarios et al discloses stripping in the proxy cookie to customize the client's information request as appropriate to the server (column 3, lines 1-10). Callaghan et al. in an analogous art teaches the step of forwarding to the origin server a portion of the renewed request, the forwarded portion omitting the policy state token (see page 6, paragraphs 88-90). Callaghan et al. further teaches in other embodiments the step of stripping off the state token (see page 4, paragraph 61 and page 5, paragraph 81). Therefore, it would have been obvious to

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one of ordinary skilled in the art at the time the invention was made to modify the method as combined above to omit the policy state token when forwarding the request to server. One skilled in the art would have been motivated to do so because by omitting the policy state token the proxy can maintain the proxy cookie information secret to the server. The other advantage of adding and omitting state information as disclosed by **Callaghan et al** is that it enables a proxy to customize request and response as it fits to the proxy (page 4, paragraphs 61-62).

As per claim 6, Callaghan et al. teaches further comprising the steps at the proxy of forwarding to the client at least a portion of a communication from the origin server, and forwarding to the origin server at least a portion of a communication from the client (page 5, paragraphs 81-82). Therefore, claim 6 is rejected on the same rationale as the rejection of claim 4.

Claim 18 recites some of the limitations of claims 1 and 4 as discussed above. For instance, Green et al discloses transparent proxy service that is transparent to both client and server, the combined references above also teach the step of accepting the authorization from the client with a renewed client request for the origin server resource; forwarding the renewed client request to the origin server without forwarding the authorization but with an indication to the origin server that the transparent proxy server is the source of the forwarded request, and then transparently forwarding the requested resource from the origin server to the client as mentioned in claims 1 and 4. Therefore claim 18 is rejected on the same rationale as the rejection of claims 1 and 4.

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As per claim 19, Makarios et al teaches the limitation of wherein the transparent proxy server sends the client the authorization by sending the client a proxy cookie for use in subsequent communications from the client, for example (see column 5, lines 19-51).

5. Claim 5 is rejected under 35 U.S.C. 103(a) as being unpatentable over US Patent 6,401,125 to Makarios et al in view of US Patent 6,003,084 to Green et al, in view of US Patent 6,985,953 to Sandhu et al, in view of US Patent 6,505,230 to Mohan et al in view of US Patent Publication US 2002/0007317 to Callaghan et al as applied to claim 4 above and further in view of US Patent 5,805,803 to Birrell et al.

As per claim 5, Makarios et al discloses an example of reply containing an origin state token for use by the proxy in its subsequent communications with a (column 5, lines 55-65). It is obvious to one skilled to the art that the same concept can be applied in the server side (see figure 2) as the proxy is capable of saving the cookie for future interactions with the server.

Green et al discloses transparency with both the server and the client and discloses interaction between the proxy and the server (column 11, lines 5-17). Birrell et al. in an analogous art discloses receiving at the proxy a reply from the origin server, the reply containing an origin state token for use by the proxy in its subsequent communications with the origin server, for example (see column 4, lines 51-65). Therefore, it would have been obvious to one of ordinary skilled in the art at the time the invention was made to modify the method as combined above to include the step of receiving at the proxy a reply from the origin server, the reply containing an

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origin state token for use by the proxy in its subsequent communications with the origin server.

One skilled in the art would have been motivated to do so because using the origin state token for use by the proxy in its subsequent communications with the origin server will allow the proxy to save in time and bandwidth if the server is already known to the server rather than authenticating at every session (column 4, lines 51-65 and 13-26).

#### Conclusion

6. Any inquiry concerning this communication or earlier communications from the examiner should be directed to CARL COLIN whose telephone number is (571)272-3862. The examiner can normally be reached on Monday through Thursday, 8:00-6:30 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Joseph Ustaris can be reached on 571-272-7383. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

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/Carl Colin/

Primary Examiner, Art Unit 2493

December 5, 2010